

## **Crescent Surgery Patient Information**

### **Change to clinical appointment availability onsite**

From 16<sup>th</sup> July 2018, on Mondays and Fridays, clinical services for Crescent patients will be run from Providence and Strouden Park surgeries. This is to maximise GP and nurse availability for all patients across our surgery group and support the ongoing training of new doctors.

Although our GP appointments on Mondays and Fridays will be based at other sites, Crescent Surgery opening hours will remain the same, with the building open for patients to make enquiries, book appointments and collect prescriptions.

#### **Monday & Friday clinical appointment availability**

To ensure that Crescent patients retain optimal appointment availability we have allocated sufficient appointment slots for Crescent patients and you will also be able to access appointments with all GPs and nurses at Providence Surgery and Strouden Park Surgery on these days.

#### **Weekend appointments**

In addition to our usual operating hours, we now have weekend appointments for Crescent patients, bookable from the Monday of every week, where you can see a doctor or nurse practitioner at the Boscombe & Springbourne Health Centre, which is the same building as Crescent Surgery. You can book these appointments by phone or by visiting the surgery during opening hours.

#### **Routine appointments on Mondays & Fridays for Crescent Surgery patients**

Routine appointments for Crescent Surgery patients on Mondays and Fridays will be available:

- With Dr Swallow or any other Providence GP or nurse, at Providence Surgery, 12 Walpole Rd, Boscombe, BH1 4HA
- With Dr Daw or any other Strouden GP or nurse, at Strouden Park Surgery, 2a Bradpole Road, Bournemouth, BH8 9NX

#### **Booking routine appointments**

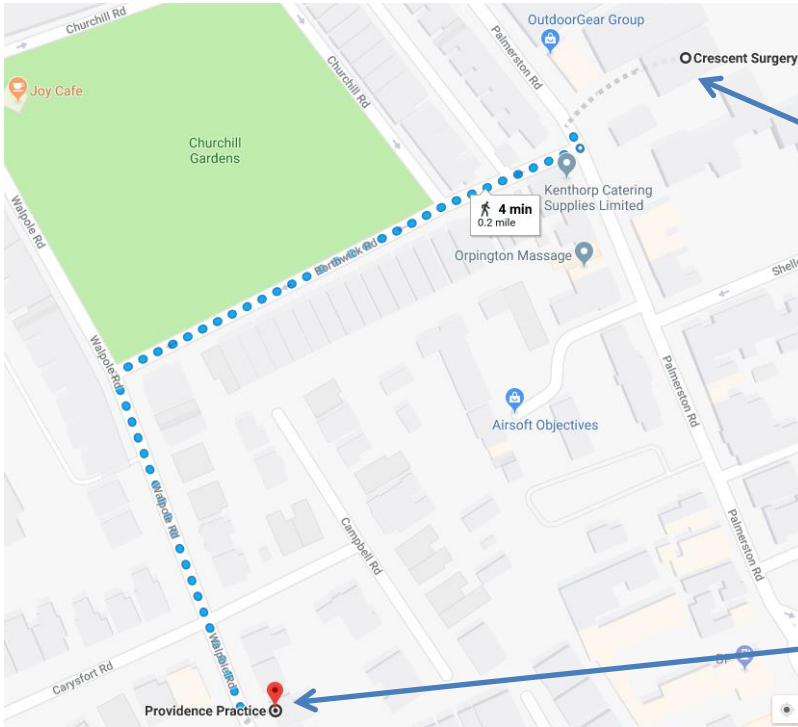
You can book a routine appointment in the usual way:

- use our online services for GP appointments
- visit Crescent Surgery in person
- phone 01202 393755

#### **Urgent appointments on Mondays & Fridays for Crescent patients**

Urgent appointment requests can be made on the day by phoning the surgery at 08.30am. If you are assessed as an urgent case, we will always arrange for you to see or speak to a clinician on the same day. This may be at another site, over the phone or at Royal Bournemouth Hospital GP Urgent Treatment Clinic which we are able to book our patients into.

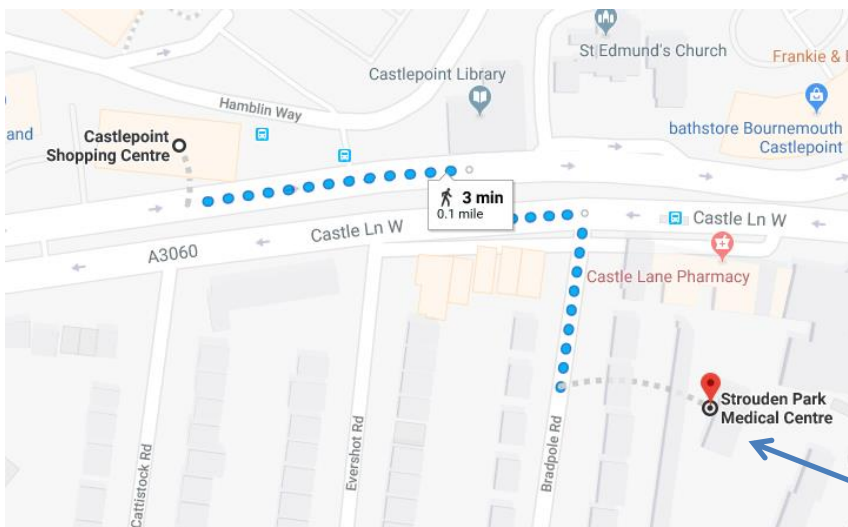
## Locations



Crescent  
surgery

Providence Surgery is less than five minutes' walk from The Crescent Surgery site, on Walpole Rd.

Providence  
surgery



Strouden Park Surgery is very close to Castlepoint shopping centre.

The number 2 Yellow Bus runs from Boscombe Bus Station, roughly every 15 minutes to Castlepoint.

Parking is available at the site.

Strouden Park  
surgery